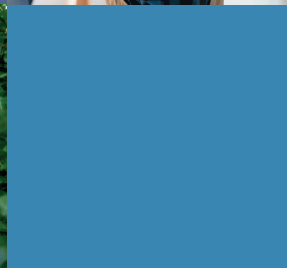
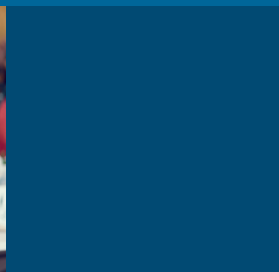


MAKING A DIFFERENCE

A PROGRAMME OF TAILORED EMPLOYABILITY SUPPORT



Our programme offers a bespoke journey to support your customer to progress. Whether they are actively seeking work or looking to progress to becoming job search ready after a period out of employment, we can help. Using the Work Star online assessment tool, we will work with your customer to create a personalised action plan designed around their specific needs. Using this plan our Employment Coaches will then tailor a programme of support to match the individuals' needs.





For each customer, their programme will last up to four months with a range of interventions on offer, including but not limited to:

Group workshops covering:

- CV writing
- Interview skills
- Money management
- Confidence and self-esteem building
- Transferable skills
- Sector specific labour market information.

Employer-led activities including:

- Job tasters
- Volunteering opportunities
- Jobs fairs
- Conferences
- Work experience.

All customers will be offered a free advice and guidance session with a qualified National Careers Service Adviser before starting the Making a Difference programme. Customers will have access to a dedicated Employment Coach for the full period of their programme who will offer 1-2-1s by phone, email and face to face where restrictions allow.

Our Employment Coaches are supported by a dedicated Employer Engagement Manager who will offer a range of employer led activities and opportunities designed to achieve customer progression.

If you would like to join the Making a Difference programme, talk to your National Careers Service Adviser who will be able to make an appointment for you. Alternatively, for more information and to speak to us about joining the programme please email mades@educationdevelopmenttrust.com or call 01329 559177 to make an appointment.