



Village Centre Development SURVEY REPORT

Broadbridge Heath Parish

Horsham DISTRICT

April 2016

Action in rural Sussex



Contents

1	Introduction.....	3
2	Survey methodology and response rate	4
2.1	Methodology	4
2.2	Response rate	4
2.3	Presentation of the responses	4
3	General overview of issues and concerns	5
3.1	Note.....	5
4	Key Findings.....	6
5	Survey Responses.....	7
6	Appendix.....	16
6.1	Appendix 1 – Q1: Have you used The Village Centre for any of the following activities in the last three years and/or would you use The Village Centre for any of them in the future (tick all that apply)?	16
6.2	Appendix 2 – Q3: Do you have any specific comments about any of the above or further suggestions on what could be improved or changed?	16
6.3	Appendix 3 – Q4: The District Sports and Leisure Centre is nearby and offers a wide range of sports facilities. However, are there any sports activities that you would like to see held in the Village Centre (e.g. exercise classes, yoga, martial arts, etc.).....	19
6.4	Appendix 4 – Q5: Are there any activities outside the village that you would be interested in attending at The Village Centre if they were made available? If “Yes”, please give details below.....	22
6.5	Appendix 5 – Q7: Would you be interested in using any of the following facilities at The Village Centre?.....	23
6.6	Appendix 6 – Q8: Which of the following facilities would you like to see provided in or around The Village Centre building?	23
6.7	Appendix 7 – Q10: Do you have any skills that you would be willing to share with the community in the near.....	25
6.8	Appendix 8 – Q11: Do you have any further comments or suggestions as to how The Village Centre could be improved or changed?	25

1 Introduction

This survey was developed and undertaken by the Broadbridge Heath Village Centre Management Committee in conjunction with the Parish council to guide as part of the consultation exercise to inform the redevelopment of the Village Centre.

£450,000 will be contributed by local developers and there may be opportunities to claim additional monies from other funding bodies.

The results of this survey will be used to inform the process.

Section 2 outlines the methods used to distribute, collect and analyse the questionnaire. It also provides information on the response rate, which can be used as a general measure of how reflective the survey is of the wider population.

Section 3 outlines the key themes and messages observable in the survey responses.

Section 4 provides a breakdown of the answers provided to the questions asked in the survey. These are structured and organised with reference to the themes outlined above.

The **appendix** provides details of the responses provided to the open-ended questions which were included within the survey. These allowed respondents to explain their answers, provide examples or to identify answers not provided within the list proposed.

2 Survey methodology and response rate

2.1 Methodology

The survey was conducted using a questionnaire consisting of both closed and open-ended questions. This mix allows questions to focus on obtaining specific pieces of information tailored at responding to certain issues or themes (closed questions), whilst allowing a degree of freedom in the responses which people provide (open questions).

It is important to support objective information with contextual and subjective reasoning in order to fully understand certain issues and to allow people to explain their reasoning or preferences.

2.2 Response rate

Residents were asked to return their forms by 18th April 2016 so that the results could be analysed.

A total of 1800 paper survey forms were distributed by hand to each household in Broadbridge Heath with a pre-paid business reply envelope for them to be returned to Action in rural Sussex. There was also an option to fill the survey online via a link provided on the paper forms as well as through a QR code which was also on the paper form.

A total of 196 responses to the survey were received. 123 were received by post and 73 were filled in online which provides the survey with a response rate of approximately 10.9%.

2.3 Presentation of the responses

Actual response figures and percentage breakdowns are provided for each question. These represent the number of responses received in relation to each answer as a proportion of all those responding to that particular question. This may not reflect the total number of responses received to the entire survey.

Please note – Not all of the respondents provided answers to all of the questions; therefore the numbers of responses for each question will not necessarily match the total number of respondents. In addition, not all percentages may round up to 100.0% due to rounding.

Open-ended responses are provided in individual appendices at the end of the report. These comments are taken unaltered from the survey forms. Links to the appropriate appendix are provided next to each question. Please note that due to illegible or indecipherable handwriting, these are on occasion best guess interpretations.

3 General overview of issues and concerns

- There appears to be a concern expressed by a majority about the state of the social club especially its layout. Majority of respondents have expressed the need for a more family friendly layout to facilitate interactions. The re-decoration and re-modernisation of the social club also stood out among responses to the village centre re-development.
- With concern, some respondents mentioned that, although having lived in the parish for between 2-4 years, they did not know about or were unaware of the existence of a village centre. Publicity about the centre, location, what is available and times were identified as matters to be addressed.
- Exercise classes or some form of fitness activities (dances, zumba, yoga, martial arts etc,) were identified as activities that respondents would like to see take place in the centre. A café stood out strongly as the most favoured addition the new centre should seek to have to enhance and improve community integration and interactions as well as serve as a meeting place for friends, family and business clients.

3.1 Note

- It is worth noting that, a low response rate on an issue does not necessarily mean the issue should be less prioritised. It does not automatically make it unimportant thing but rather, depending on the nature of the question, it could call for further exploring the result and identifying those that are being affected by it.
- A higher proportion of residents might be satisfied with a service because it may have little or no impact on their lifestyle whereas the same issue could be greatly limiting a few others movements, lifestyle and health. For example, should a question be asked on disability, mobility or access to services 90% of those responding indicating they have no problems, 3% not sure and 7% indicating that to be a problem, it should not be overlooked because of percentages but rather steps should be taken to explore further the 7% expressing the problem as they could be wheelchair users, housebound etc. and in such cases becomes a high priority issue to be addressed.
- Percentages are a quick easy of identifying and addressing issues. However they could easily lead to overlooking issues that requires immediate attention. Surveys are done not only to see how well a place is doing, but what gaps are left that needs tidying up no matter how small before they become big issues.

4 Key Findings

- A total of 196 responses were received to the survey. This represents a response rate to the survey of 10.9%.
- Of the top six uses in the last three years, a majority of respondents (69) identified that they have used the village centre in the last three years for private parties. This was followed closely by 62 respondents using the social club, 34 used it for fundraising events, 23 used it for pre-school activities and another 23 using it as a meeting place. 20 used it for Sea Cadets purposes.
- With regards to the top six future uses of the village centre, 55 respondents would use it for private parties, 50 would use it for attending the social club, 46 ticked exhibitions, 44 indicated for fundraising events, 40 would attend for music concerts and 38 will attend for film shows.
- With regards to how satisfied those who have used the centre in the past three years were, 120 were very satisfied or satisfied with access (paths, road, ramps), 112 were very satisfied or satisfied with car parking space and access, 109 were very satisfied or satisfied with the size of hall, 99 were very satisfied or satisfied with the toilet location and number and 98 were very satisfied or satisfied with the temperature.
- In relation to the same question on how satisfied respondents were having used the centre in the past three years, 48 were dissatisfied or very dissatisfied with usable outside space, a similar number of 48 were dissatisfied or very dissatisfied with the state of decoration, 32 respondents were dissatisfied or very dissatisfied with external lighting at night, 28 were dissatisfied or very dissatisfied with catering facilities, 26 dissatisfied or very dissatisfied with the size of the social club and 26 dissatisfied or very dissatisfied with cleanliness.
- A majority of those responding to the survey (143 (82.7%)) indicated that they do not run a business in the parish or working from home with 30 (17.3%) indicating that they do run a business in the parish or working from home.
- With regards to the question on whether respondents would be interested in using any of the facilities at the village centre and how often, 51 would rent the centre on an hourly basis, 14 on a daily basis, 13 on a monthly basis and 8 on a weekly basis. Of the 51 who would rent it on an hourly basis, 21 would rent as a meeting space, 16 for tea/coffee facilities, 7 for serviced office and 7 for equipment.
- Of the facilities that respondents would like to see provided in or around the centre, 115 (68%) would like a café/refreshments, 100(59.2%) would like picnic tables, 85 (50.3%) would like play areas, 83 (49.1%) would like a community garden, 81 (47.9%) would like a patio area with 74 (43.8%) ticking for a nature garden, 70 (41.4%) ticking public accessible toilets and 61 (36.1%) ticking community barbeque

5 Survey Responses

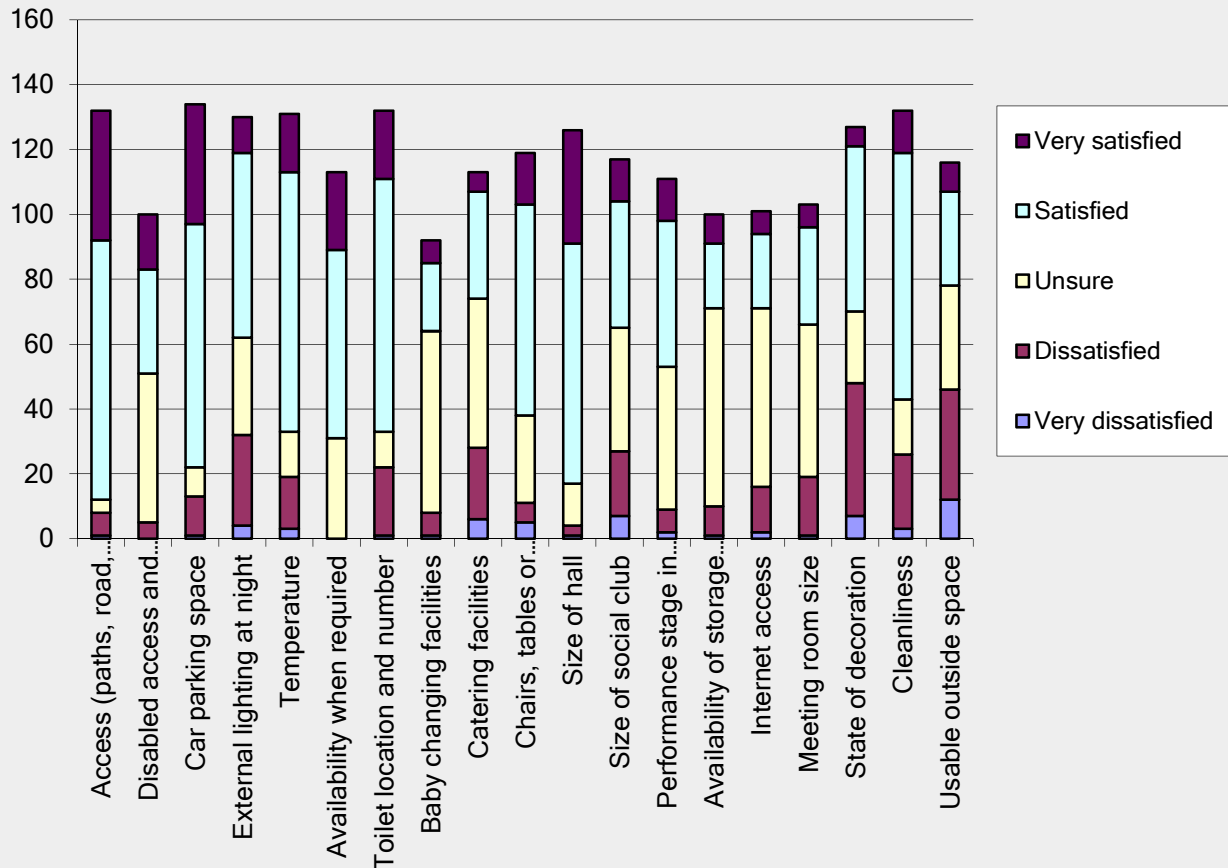
1. Have you used The Village Centre for any of the following activities in the last three years and/or would you use The Village Centre for any of them in the future (tick all that apply)?

	Used in last 3 years	Use in future
Brownies / Rainbows	7	14
Pre-school activities and playgroup	23	22
Dance Groups/Classes	17	34
Bingo	4	5
Radio Controlled Car Club	1	4
Social Club	62	50
Sea Cadets	20	21
Meeting Place	23	31
Film shows	1	38
Dances (socials)	14	24
Private parties- e.g. birthdays, wedding, anniversaries.	69	55
Exhibitions/shows e.g. flower show, craft show, antique and collectables	19	46
Public talks	2	19
Music concerts	9	40
Meeting space (with training/conference facilities)	7	15
Fundraising events e.g. jumble sales, fetes etc.	34	44
Coffee mornings	1	17
Lunch clubs	0	6
Amateur dramatics	1	14
Pre-school club	2	9
After school club	0	13
Youth club	1	14
Wellbeing, slimming and health clubs	0	31
Other: please specify	19 Open ended responses were received – see Appendix 1	

2. If you have used The Village Centre in the past three years, how satisfied or dissatisfied were you with the following?

	Very satisfied	Satisfied	Unsure	Dissatisfied	Very dissatisfied
Access (paths, road, ramps)	40	80	4	7	1
Disabled access and facilities	17	32	46	5	0
Car parking space	37	75	9	12	1
External lighting at night	11	57	30	28	4
Temperature	18	80	14	16	3
Availability when required	24	58	31	0	0
Toilet location and number	21	78	11	21	1
Baby changing facilities	7	21	56	7	1
Catering facilities	6	33	46	22	6
Chairs, tables, equipment provided	16	65	27	6	5
Size of hall	35	74	13	3	1
Size of social club	13	39	38	20	7
Performance stage in main hall	13	45	44	7	2
Availability of storage space	9	20	61	9	1
Internet access	7	23	55	14	2
Meeting room size	7	30	47	18	1
State of decoration	6	51	22	41	7
Cleanliness	13	76	17	23	3
Usable outside space	9	29	32	34	12

If you have used The Village Centre in the past three years, how satisfied or dissatisfied were you with the following? (tick all that apply)



3. Do you have any specific comments about any of the above or further suggestions on what could be improved or changed? If yes where?

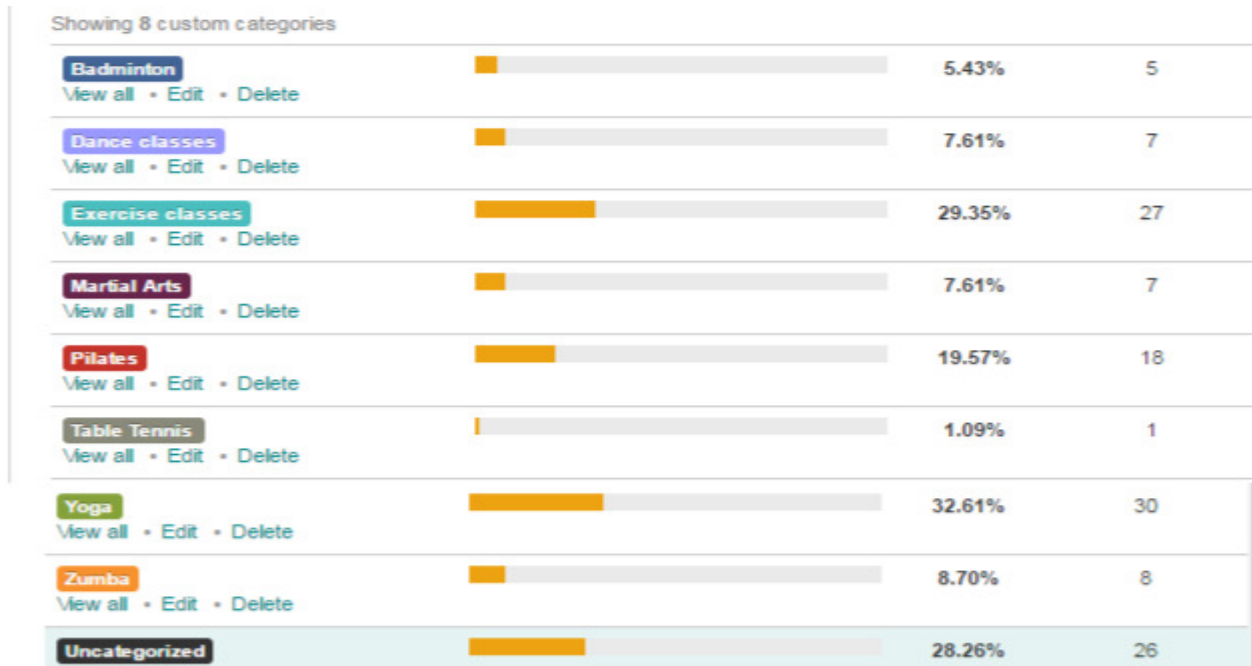
85 Open ended responses were received – see Appendix 2
111 respondents skipped this question

Showing 26 words and phrases

Room Welcoming Decoration Growing Play Area Dance
Toilet Asset to the Village Children Better Access
Space Cleanliness Hall Activities
Social Club Size Needs Lick of Paint
Park Surgery Centre Designated Sea Cadet Seating
Lighting Nice

4. The District Sports and Leisure Centre is nearby and offers a wide range of sports facilities. However, are there any sports activities that you would like to see held in the Village Centre (e.g. exercise classes, yoga, martial arts, etc.?)

92 Open ended responses were received – see Appendix 3
104 respondents skipped this question

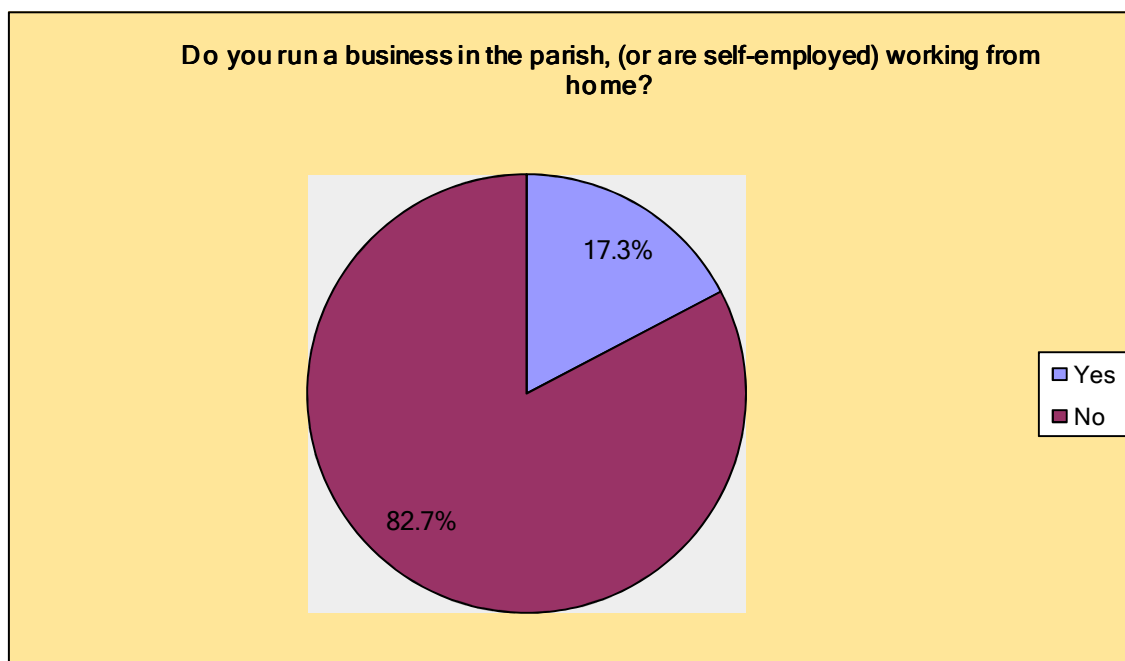


5. Are there any activities outside the village that you would be interested in attending at The Village Centre if they were made available? If “Yes”, please give details below.

29 Open ended responses were received – see Appendix 4
167 respondents skipped this question

6. Do you run a business in the parish, are self-employed or work from home?

Yes	77 (45.3%)
No	33 (19.4%)
23 respondents skipped this question	

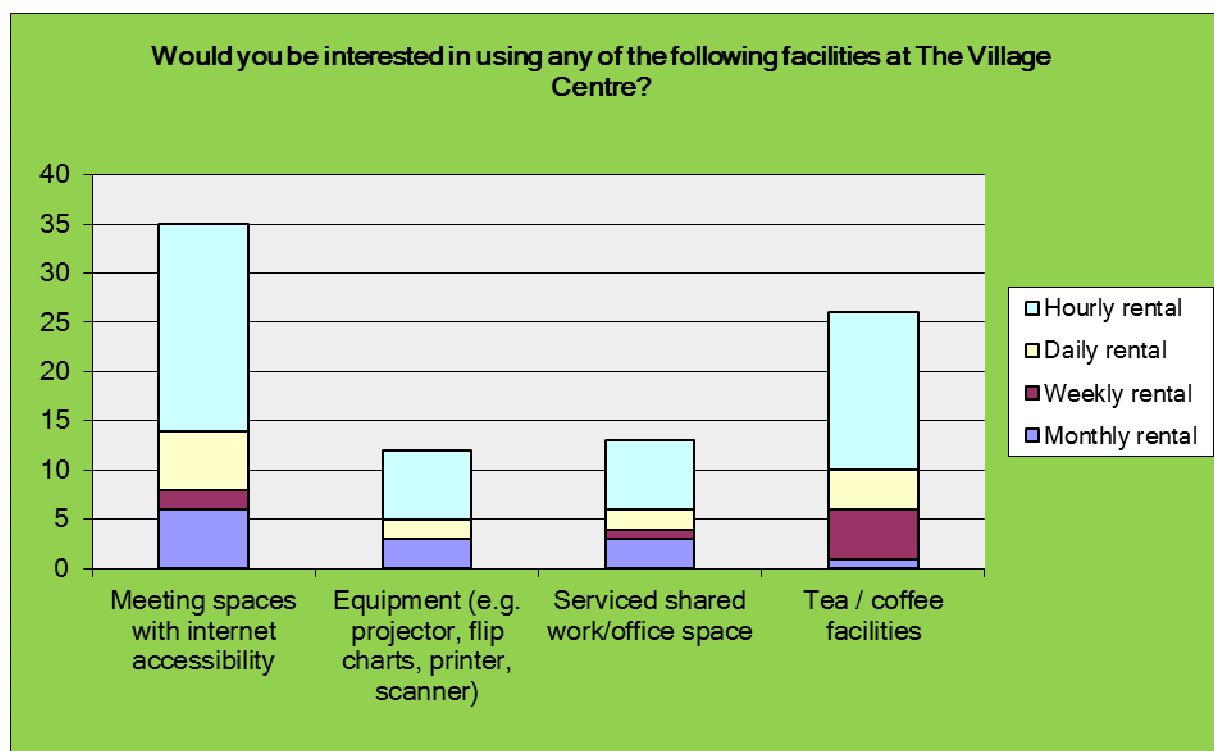


7. Would you be interested in using any of the following facilities at The Village Centre?

	Hourly rental	Daily rental	Weekly rental	Monthly rental
Meeting spaces with internet accessibility	21	6	2	6
Equipment (e.g. projector, flip charts, printer, scanner)	7	2	0	3
Serviced shared work/office space	7	2	1	3
Tea / coffee facilities	16	4	5	1
Totals	51	14	8	13
Other: please specify	11 Open ended responses were received – see Appendix 5			

Showing 3 words and phrases

Equipment_{Hall} Sea Cadets

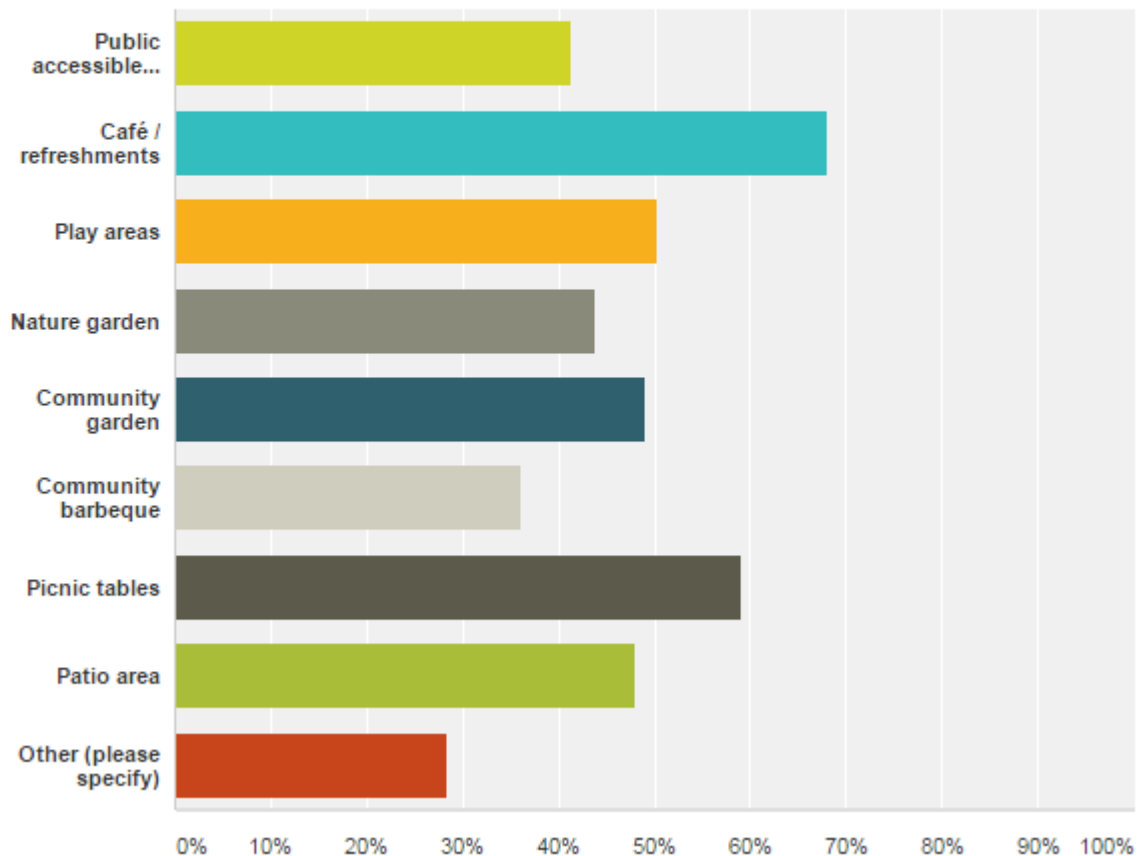


8. Which of the following facilities would you like to see provided in or around The Village Centre building?

	Tick	Comments
Public accessible toilets	70	4 comments
Café / refreshments	115	10 comments
Play areas	85	8 comments
Nature garden	74	2 comments
Community garden	83	3 comments
Community barbeque	61	3 comments
Picnic tables	100	6 comments
Patio area	81	5 comments
Comments /suggestions	48 Open ended comments were received – see Appendix 6 27 respondents skipped this question	

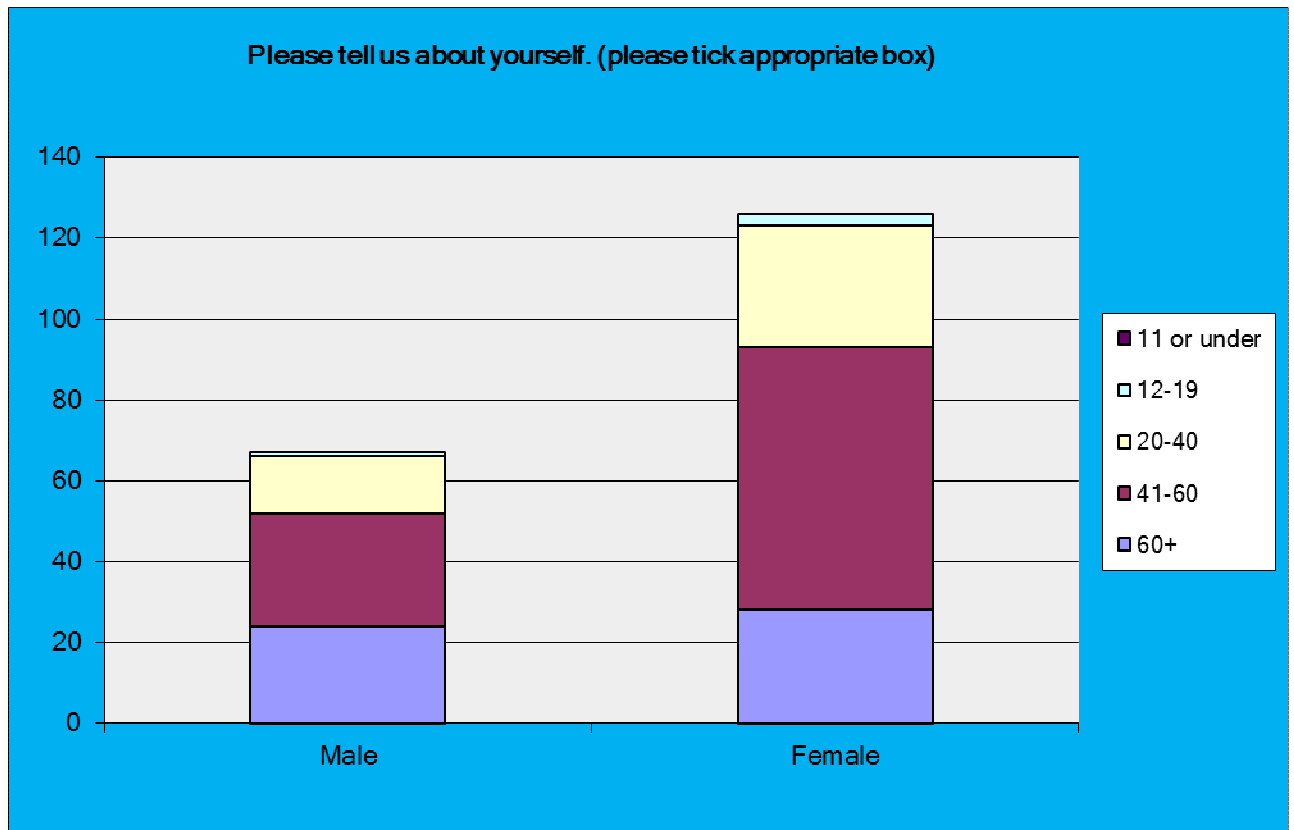
Which of the following facilities would you like to see provided in or around The Village Centre building?

Answered: 169 Skipped: 27



9. Please tell us about yourself

	11 or under	12-19	20-40	41-60	60+
Male	0	1	14	28	24
Female	0	3	30	65	28

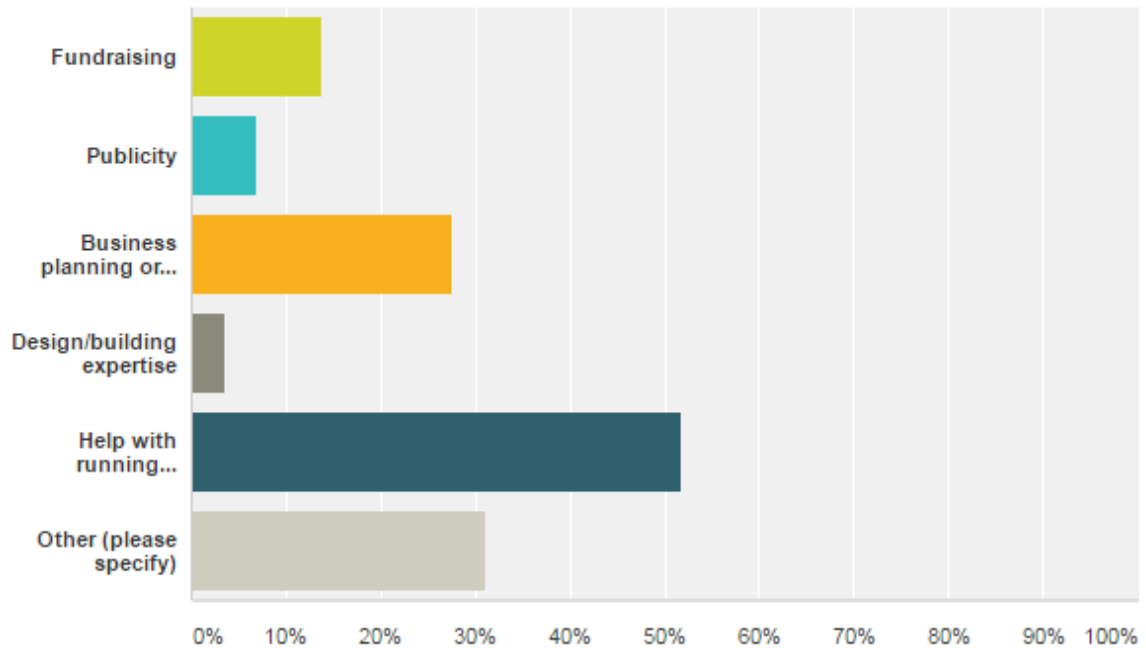


10. Do you have any skills that you would be willing to share with the community in the near or distant future (please tick all that apply)?

	Response Percent	Response Count
Fundraising	13.8%	4
Publicity	6.9%	2
Business planning or project management expertise	27.6%	8
Design/building expertise	3.4%	1
Help with running activities in our community	51.7%	15
Other: please specify	9 Open ended responses were received – see Appendix 7 167 respondents skipped this question	

Do you have any skills you would be willing to share with the community in the near or distant future (please tick all that apply)?

Answered: 29 Skipped: 167



11. Do you have any further comments or suggestions as to how The Village Centre could be improved or changed?

61 Open ended responses were received – see Appendix 8
135 respondents skipped this question

Showing 19 words and phrases

Events Little Bar Area Smaller Play Local
Sea Cadets Noise Needed Kids
Village Centre Booking Hall Council
Social Club Surgery Think Volume Cafe

6 Appendix

6.1 Appendix 1 – Q1: Have you used The Village Centre for any of the following activities in the last three years and/or would you use The Village Centre for any of them in the future (tick all that apply)?

Need a youth club like the "costa project" which runs Fridays 7pm -9pm from cafe Nero. Would serve all the new teenagers 16-18yrs living in BBH and give them somewhere indoors to go (coffee, tea, cake and chips etc.) to be run on a Wednesday evening as at present they all roam the streets
NHS Blood donation centre
Fireworks display
Often use the playground amenities and the field for exercising the children
Bonfire night display
As no doctors surgery is going to be built, it would be useful to have a doctor visit a couple of days a week
The social club to have a bigger area. The bar area is one room leading to a lounge room for cabaret etc. with more comfortable furniture
Cats protection
Every week my son goes to sea cadets
Jazz, DVD, film, Live Group, Records
Blood donation
"Fire works
Blood donation"
Not used yet, new resident
Blood donation
Blood donation
Blood donation
Blood donation
I have used it more than 3 years ago for Child related activities, but now they are teenagers, there is nothing for them.
It would be good to be able to easily book a room/hall to gather local residents for a meeting.

6.2 Appendix 2 – Q3: Do you have any specific comments about any of the above or further suggestions on what could be improved or changed?

Social club needs to be bigger with outdoor space to sit
for temperature it is always freezing in the sea cadet part of the unit because they didn't want us to put in heaters or something, and some of the unsure were because I don't know I don't have a baby so I wouldn't know about changing facilities and performance stage in main hall, I don't go in there so I don't know. State of decoration, the sea cadet bit could be nicer but again we weren't allowed to change it for whatever reason.
It would be excellent to have a proper outdoor space from the social club to be able to sit outside or watch the kids play
I feel that a permanent pre-school would be useful
Skylarks is an asset to the village

On the whole I think the centre met our needs very well. The only suggestion for improvement would be a little redecoration/painting required.
If any changes are to happen, the layout and size of the social club needs to be thought out
Decor needs updating to be more modern. Layout of social club side needs to be changed, has a feel of old man's working club which I think puts a lot of families off from visiting
The centre is rather shabby in respect of decoration - could do with re-decorating
Toilet cleanliness and often out of order
Make the social club bar, more accessible to everyone e.g. not just male drinkers watching football, but turn it into a foodie pub for all. Create a cafe youth club for 16-18 yr. olds on a Wednesday evening 7-9pm with a pool table to use, so many new youth in BBH now and they can only hang around on field or by Tesco's
Sea cadets should remain but have storage space then hall used for other activities i.e. youth Club
Would be nicer to be able to sit outside for a drink in the summer and be able to keep an eye on play area at the same time
Lighting after the Wickhurst Green pedestrian crossing and pathway
"Main hall needs decorating
Social Club needs to be bigger, possible better layout"
I regularly use the hall for the pre-school of which all my children have attended and are still attending, myself and my children love the preschool and it is a real asset to the village with a real community feel holding regular events for all the family.
I thought that a new village centre was planned to be put into the new development south of BBH? If this is so then the present centre is more than adequate for the old community
Outside space not suitable, decking and a garden overlooking playground for people with children would be ideal
Outdoor play for kids. Overlooked by social club.
I thought the idea was to incorporate a doctor surgery/dentist etc.
No smoking area properly designated
Lack of space in meeting room - more meeting room
Could make a bigger outside space
Update and refresh needed all around
Social club like a long corridor - shape not conducive to creating a family environment
We have young children and so a centre focused on the requirements of children of all ages would be great.
A separate entrance for the social club and general hall
"Toilets needs update/decoration
Social club needs new layout
Social club should face the field"
Outdoor seating / grassed or garden area for social club members
We only moved into the area last year and our children are grown up
Cleanliness
"Modernisation
Better access across field"
The stage of the social club is all wrong. It should be at the back opening if to open space
Would be better to have a pedestrian route through the car park and improved lighting at night
The sea cadet hall could be warmer and proper classrooms built. I think that youth groups should be separate from a sea cadet hall as the needs are very different.

Get rid of the grassed sections in the car park to make better spaces. Stop people parking outside of designated spaces as it makes it very difficult to navigate car park. Install proper central heating with radiators in sea cadet unit.
Security of tenure for the Sea Cadets
Social club members not stood outside smoking - very intimidating when walking past with our dog
Cleanliness of toilets could be much better
Sometimes broken glass on the road
Stage size ok but could look better. Chairs and tables okay for classes, pre-groups etc. but not good for weddings etc.
An outside patio area attached to the social club would be great for the summer and view of the playing fields to keep an eye on the kids.
Decoration uplift including lighting internal and external
Art. A place where artists can meet and paint
Next to no outside space/facilities provided
Modernisation and not just a darts club for social club but more of a community social club
Decorate the social club
Would be nice to know what kind of things are on there
More variety of rooms to hire required
None used so far
I think it could do with redecoration and modernising. Toilet facilities very small, basic and often unclean
Needs modernisation. Shame the hall doesn't back onto the playing fields
If a regular decorating schedule was introduced it would help keep maintenance down. Cleaners should attend at least on a weekly basis. Introduce room fresheners to help with alcohol smells from bar
Outside area would be nice for the kids
Provide doctors surgery as promised in master plan
It would be nice if they offered hot food - a similar setup to the Holbrook Club would be great. Encouraging families to use the club by offering family discos
A large patio area out the back overlooking the green, so adults can enjoy a pint whilst keeping an eye on the kids playing in play area
I don't currently use the village hall. However I would not wish to see it disappear. Is there some forum where activities are accessible?
"Shape and size of social club
Lack of smaller rooms for different social preferences"
Although BBH is growing, I feel it is important to retain a village feel
Good lick of paint
Make the outside a bit more welcoming - perhaps a board on activities, dates etc.
More lighting in the car park to prevent anti-social behaviour
I am not aware of events in the centre
Access from the Tesco roundabout
The car park in very dark at night, so it is difficult to see the bays (especially through other headlights) and I am concerned when leading small children to and from car (i.e. picking up from brownies)
Bar area / seating updated and reconfigured as it does seem quite tight
Car park requires more suitable lighting and the small curbs surrounding the trees at various parts of the car park are very dangerous when dark, especially for the elderly
Pilates, dance classes

Larger social club maybe overlooking the park at the back. Hall really needs more plug sockets and re-vamping
Larger car park and a second hall, plus more toilet cubicles as population in the area is growing
Social club very strange shape, long and thin
"Needs nicer area outside
In social club"
Access to play area over bridge gets very muddy
Unaware of what is currently on offer. How can we find out? Not clear/obvious
I feel the hall is too big, but the social club is too small and a bad shape.
Better car parking, better access and better signage is needed before selling events can be successful. Many from outside the area simply cannot find the hall.
"Need a larger kitchen and choice of a smaller hall.
The kitchen is too small and the hall too large and unwelcoming for many gatherings. Ok for a kid's party but not a family gathering, so another smaller hall for hire would be good. The social club bar is narrow.
I have only recently moved to the area but am very much looking forward to using the village centre and joining the social club!
The social club needs to look more welcoming, and be a better/bigger shape for events such as discos and bands. A nicer outdoor space (like at the Shelley Arms) would also be an improvement.
"N.B. All the unsure ticks are because I do not use these facilities.
The main hall is looking very tired and needs a total redecoration and the whole building needs new double glazed windows and doors with secure locks. The sprung wooden dance floor is excellent, but it could probably do with a bit of attention in places. After all, it is more than 15 years old now."
"I want to say I feel the village is fortunate to have a village hall and I would like to see it being used even more. I would like it to have toilet facilities that can be accessed from outside so that there are toilet for the children when they play on the equipment and for the boys when they play football.
Secondly I would like it if there was an area which was very child friendly inside the hall so on rainy days families could go there and the children would have somewhere fun to play. Maybe a soft play area.
Thirdly I would like the village centre to provide a cafe that serves food. It would be nice to have bacon sandwiches on football mornings and a coffee and a cake while the children play.
Fourthly it would be nice to have a covered outdoor patio area so in the nice weather it would be possible to sit outside.
Lastly it would be nice if the social club had big windows overlooking the green so you could see out and enjoy the view.
Could do with a lick of paint

6.3 Appendix 3 – Q4: The District Sports and Leisure Centre is nearby and offers a wide range of sports facilities. However, are there any sports activities that you would like to see held in the Village Centre (e.g. exercise classes, yoga, martial arts, etc.)

Agree all of the above
Any independent classes would be beneficial to our village as VC
Any of the above plus daytime adult dance classes
Art clubs for school age children

Badminton & exercise classes
"Badminton and exercise classes.
Badminton, 5 aside for BBH junior FC
Ballroom dancing (all levels)
Boxercise could be popular, street dance classes, soft play
Cycling club - off road
Dance classes, yoga, zumba
Dance for older people, yoga
Daytime zumba or similar
Definitely exercise classes, martial arts, sports activities for younger school kids and after school clubs
Dino mites for kids or something like that
Exercise classes
Exercise classes
Exercise classes
Exercise classes
Exercise classes and yoga
Exercise classes e.g. Pilates
Exercise classes for over 60s
Exercise classes in the evening for older people above still working
Exercise classes would be brilliant!
"Exercise classes
Martial arts
Kids karate classes"
Exercise classes, e.g. zumba
Exercise classes, i.e. belly dancing or yoga
Exercise classes, martial arts, slimming clubs
Exercise classes, yoga, pilates, painting classes, handy DIY, car courses
Exercise classes, yoga, zumba, tai chi.
Exercise, gym, organised walks
Exercise, yoga, badminton
Fencing
Fitness classes - zumba, salsa
I think that it could be used for more clubs that you can access in the sports centre
I use the leisure centre and will continue to do so
I would like Sea Cadets to continue from this venue
I would like to see activities for children.
Line dancing, beginners, intermediate and advanced
Martial arts
Martial arts
Martial arts adults and kids
More exercise classes and coffee mornings for local at home mums
No more than we have at the present time, although the space does at times appear underused (Until you want to book a wedding reception then it is almost impossible to get the date you require. Perhaps there should be a freer access to the use of this amenity so that it is available as priority to all local residents??

No, but car boot sales on the site would be good
"No, I think as the leisure centre is over the road I do not feel the need for further sports activities here.
It should be for the community. "
Ongoing TaiChi, Table tennis, Yoga, Meditation, Dance classes
Petangue
Pilates
Pilates
Pilates
Pilates
Pilates, yoga, Bridge and Badminton
Satisfied
Swimming pool
Swimming pool- missed a trick not including one with planning
Table Tennis
Work out classes
Would like to see exercise classes like the above
Yes - offering cheaper classes that do not conflict with sports club in the evening and weight watchers
Yes - whatever is going? Free parking is a big draw
Yoga
Yoga
Yoga
Yoga
Yoga
"Yoga
Pilates"
Yoga or pilates during the day would be good, but would also consider attending in the evening
Yoga or similar. A good variety of exercise classes.
Yoga pilates
Yoga, Boxercise, baby/toddler group
Yoga, Exercise classes
Yoga, meditation, mind forum, exercise groups
Yoga, pilates
Yoga, Pilates
Yoga, Pilates
Yoga, pilates
Yoga, Pilates
Yoga, pilates - wellbeing generally
yoga, pilates, etc.
Yoga, Roller skating
Yoga, Tai Chi
Zumba
Zumba - aerobics
"Zumba classes
Club fitness"

Zumba classes, any kind of keep fit class, pilates, yoga, Am dram groups
--

6.4 Appendix 4 – Q5: Are there any activities outside the village that you would be interested in attending at The Village Centre if they were made available? If “Yes”, please give details below.

Zumba at Southwater on Tuesday evenings
Probus club at Cricket club Thursday mornings
U3A Craft Clubs at various venues on Tuesday mornings
Look at the use that Cranleigh village Hall gets (I know that we are looking at an economy of scale with BBH) but it is so well used and with such a community flavour
Public talks, such as Friends of Horsham Museum given monthly on Wednesday evenings
Already indicated above... don't need to be specific re day
Dog obedience - HT Church, Traf Road. Thursday evening
Upstage performing arts- Sunfold village hall, Wednesday evening
Climbing i.e. bolder climbing
Sea cadets
Petangue at Kirdford-foresters Arms on Tuesday mornings
Painting and art at Rusper Village hall on Wednesday evening
Pilates at Causeway barn on Thursday evening
W.I, don't know where to be held, Thursdays? Unsure of times
Amateur dramatics twice a week in the evening
HOADS (amdram) -BBH LC (Hoadhouse) tues, thurs, sun evenings
Yoga any day any time
Attend ballroom dancing at Millais School on Thursdays at 7.30pm
Regular Table Top Sales / Antique Fairs
Music festivals to be held weekends at PM
Attended U3A at Southwater
Craft evening - church hold one but daytime
Fireworks like Cranleigh's
Fireworks display, PM, nearest Saturday to the 5th of November
Holiday clubs for children. Like the one that used to run there until the council pulled the funding.
After school clubs for my kids, like the Time Out sessions that used to be at the Leisure Centre
Sea cadets
Amateur Dramatic Groups

6.5 Appendix 5 – Q7: Would you be interested in using any of the following facilities at The Village Centre?

No I would not but you didn't leave a box for that
Please put some thought into a programme of events at our hall that will attract more of our village to get together and share this great resource
Sea Cadets on Monday and Thursday evening
Sea cadet unit has different equipment and needs. A youth group might have anti-social youths which could cause damage or steal equipment. Separate areas needed.
Please keep letting sea cadets use the hall.
Sole use for The Sea Cadets as was given in the 80s
Perhaps something for the older villagers like a monthly lunch or regular meetings
Doctor's surgery
If I had my own business I would want to from home but meet customers/employees in a constant environment to maintain 'brand' and culture
Cafe serving breakfast and light lunches
My son or son-in-law may like to use office equipment occasionally

6.6 Appendix 6 – Q8: Which of the following facilities would you like to see provided in or around The Village Centre building?

A nice path around football field and an playground for dogs
A park that is not a quagmire of mud.
A path around the green leading to bridle path
A Sea Cadet Unit
AED/Defibrillator
All could be improved upon
Any of these or all of these preferably as there is nowhere in the village to meet for coffee that has facilities or for a get together
Book swap/self-service library
Broadbridge Heath is a lovely village. We moved here 2 years ago but it really could do with all the above
cafe - a good meeting place for friends
play areas - Enhance existing facilities
Nature / Community garden - perhaps developer could sponsor
Cafe - a good place to meet friend and make new friends
Community garden - some place tranquil
Patio area - a place to sit with a drink or food in the summer
Cafe - don't underestimate communal spaces
Cafe - it would be nice to have a cafe I don't really want to go to Tesco
Cafe - would be ideal
Cafe - would be useful as a family social club and the bar to face out to the park area for safety of children
Picnic tables - would encourage more members to join

Cafe- would be lovely
Play areas - for visiting parents/children
Nature garden - with information and knowledge
Community BBQ - Summertime
Community Allotment
Community BBQ - a community BBQ would be a great idea. Wimabar!
Community Garden - This would be very nice for people living on their own to be able to use and rest if they were out for a walk
Heating in the sea cadet area. And a better toilet in the sea cadet area and maybe some paint there too.
I feel the village centres garden could be made bigger for those who use the hall, although its size is great a bigger garden for the children to play in at preschool would be fantastic, and even better with fixtures that do not have to be removed like a climbing frame, a pond, a water station to explore.
It may be better if the preschool had their own separate area from the building, a permanent residence, as the children and families in the village love having a preschool within walking distance!
I would like Sea Cadets to have biweekly affordable meetings.
More seating /benches
More litter bins
More stage shows, films, debates, speakers, education events, local groups/bands of all genres, local amateur dramatics etc
More wildlife
None except to leave the Sea Cadets where they are in peace so as they can get on with the thing they are trained for -to benefit the youth of HORSHAM
Outdoor performance space
Outdoor seating and a cafe would be lovely
Outside area where adults can sit and supervise children whilst playing outside in the good weather.
Outside games table like chess or table tennis, a good attraction for the centre
Partly depends on whether football is still played there as that's the only time I need the toilet and they are not always open.
Patio - Front of social club/ facing field, patio and garden end of field
Fill in ditch and provide path from local houses to end of village centre
Patio area a must with built in BBQ area would be brilliant
Picnic Tables - provided there are sufficient bins for rubbish regularly emptied
Play Area - soft play
Play areas - more play areas
Play areas - soft play
Picnic tables - benches and chairs
Play areas- already too many of these
pub, beer festival
Public toilets - needed for footballers - children playing etc
Cafe - great for spectators of football, children playing etc
Community BBQ, picnic and patio - Let's get village spirit back
Public toilets - not though if they are abused
Picnic tables - not if it encourages rubbish
Volunteer rubbish collection teams
Public toilets - useful for those with small children
cafe - there is nowhere currently for mums to meet
Play areas - Tarmac co can be used all year round
Soft play

Sea cadet unit to be warmer and youth group to be in a separate part of building.
Sea cadets
Some sort of interest for teenagers - perhaps a disco once a month. Creative crafts e.g. woodwork or flower arranging Walks of interest starting at the village centre and walking in the area finishing with a drink in the cafe
The grass area adjacent is children's play area gets very boggy. Better drainage required at bottom area of junior football pitch area
Toilets - No, live near the field/outside toilets attract undesirables and drugs dens. All toilets need to be inside the centre and open to all users) Play areas - No - too close to all the houses backing on to field Picnic tables - Sited right next to buildings ok but not on field Patio area - Yes but close to buildings only

6.7 Appendix 7 – Q10: Do you have any skills that you would be willing to share with the community in the near

I am a leader in the sea cadets as of last august.
There should be counselling for young people and Legal advice too.
IT skills
I.T.
Visiting/befriending elderly villagers, helping with shopping
I have not been previously involved but my business experience may be useful
I could clean the carpets cheap for the centre
Already coach football
I do have secretarial skills if required

6.8 Appendix 8 – Q11: Do you have any further comments or suggestions as to how The Village Centre could be improved or changed?

Please make the social club bigger with more seating inside and out
The hall is very large and noisy
"More publicity to all in Broadbridge Heath as to what activities/events are held in the village centre.
A local cafe would be great"
Don't kick out the sea cadets.
Sadly, the building has never lived up to ideals that its name implies. Probably best left as it provided it pays its way, After all, Broadbridge heath ceased to be a village at the time the centre opened. I suspect more housing will arrive here in the near future.
Concerned that any expansion is noise neutral. No extra noise pollution please
We have lived in the village for 4 years. We have walked past the centre on numerous occasions but never felt the welcome to go inside. The centre looks dark through the doors and unwelcoming.

It would be nice to have a light and airy entrance to walk into with notice boards etc. It looks like a pub that you wouldn't take children in. It would be lovely to have somewhere to bring the grandchildren to when visiting the park, to sit and have coffee and ice lolly
"An outdoor area with seating would be good especially in summer.
The outside front entrance needs to be updated and more modern feel
General decor inside building need updating and modernising"
Please consider the impact on all people living on the tran Ave which back onto the field. At present it's peaceful with dog walkers, football, children playing on the fields. We don't want the field being swallowed up by public loos, community gardens, barbeques and play areas as this will make sitting in our gardens a noisy nightmare. However, any of these suggestions would work if they were placed to the right of the village centre bordering the road which makes people to Tesco e.g. the subway road. It would work here as houses are further away. Cafe, patio, picnic tables, nature garden and youth club would all work but only built on the main road along from the subway
Larger family friendly social club with large screen TV
"I hope that the development of the village centre will not affect the rental charge as this could be detrimental for hiring the hall for fundraising and community events. To be honest, I don't think that whatever development occurs, this will have any real effect on combining the communities of BBH and WG. Possibly the only use the new residents would make of BBHVC would be hiring for birthday parties
A medium sized room for smaller parties etc. - with access to a bar.
A better designed social club with proper outside seating area
A quieter area to social club if only a social drink is required when there is a function on in the club"
A lot depends on the plans for the leisure centre. I use it for 50+ keep fit activities but am concerned about the other things it offers the community. At present, the plans for it do not offer adequate facilities for the number of users and certainly not for the predicted future users from Wickhurst Green. The Village Centre could possibly meet the shortfall. But more information is needed before decisions should be made
Publicity! Let us know what is going on. What events are being held there!
What happened to the village centre that was to be built by the developers? Is there any recourse from the developers if they are not building the new village centre, shops, pharmacy, surgery as promised, because then the existing hall becomes an inadequate size for the extended community
Consider the opportunity to increase the size of the building even the possibility of adding a 1st floor to part of the existing building. A development programme could be in phases if initial funding is not sufficient to cover the cost of providing all the facilities that the community identifies as being needed.
Stop cars from moving down the side of the centre as at some stage there will be an accident involving children playing outside. There is a car park at the front, there is no need for cars to travel down the side to drop children off who are attending the junior football club in the field.
I have heard that the sea cadets are being evicted, we are really interested in our children attending when they are older and it would be a real shame if the youth organisation was not part of the village community
All futile... BBH got a raw deal... so much that was promised didn't materialise... all we got, was what we feared... More houses, more congestion on the roads, more habitat loss, more habitat fragmentation. The new development is OF NO BENEFIT WHATSOEVER TO BROADBRIDGE HEATH... And if we get a SLIGHTLY better village centre out of it so what... big deal...

I have lived here for 28 years but the Village centre has never seemed a pleasant place to me and certainly not inviting. People loitering outside the doors smoking, a heavy smell of beer laden carpets, gambling machines. None of this seemed to add up as a good place to be let alone pay to join.
It is currently good, spacious and potentially could be great
Think that the village centre is very outdated and seems to need a lot of improvement to reflect the changes seen in Broadbridge Heath and Wickhurst Green
Would like to see a defibrillator in place at the village centre
"I don't see much advertisement as to what is going on at the village centre so more advertisement would be good.
A bar/drinks evening for young people e.g. age 25-35yr olds"
Most of the events held in the evening and at weekends have very little to do with the local community, with people attending driving to the centre. Maybe you should have more booking for local people
Ensure Sea Cadets still has space to continue the great work it does for our youth population.
Separate unit for youth club and sea cadets. The groups have different needs.
Make sure the sea cadets unit stays in use for the sea cadets.
Whatever shape the new/improved Village Centre takes I think it is very important that the Sea Cadets are part of it. Money cannot buy what they provide for the 'children' who attend the Sea Cadets and the positive impact they have on the young people last throughout their lives.
Rather than waste an obscene amount of money on trivial amendments to village hall - This money should be donated to the building of the much needed New School!!!
To be honest, we've been here for almost three years and I didn't even know there was a village centre!
Music system for the hall
The social club bar is really good and provides a good meeting venue for families with children, although the current layout could do with changing from the long narrow bar area and more seating/areas.
Soft play and cafe?
Not to be changed. I think Phil runs a great club. Open to all ages and great for the kids. A credit to him
Difficult to comment as we have only moved to Broadbridge Heath and have not either visited or used any of the services and facilities provided by the village centre.
Horsham Amateur Operatic and Dramatic society (HAODS) currently have a facility in BBHLC that will shortly cease to exist. HDC have yet to give us a clear answer on our future. Our needs include a rehearsal space and storage for costumes and props. We would be interested in exploring how we could share facilities with others. We also sublet to a number of other groups such as dance schools and youth drama groups. HDC may have some funds available to assist in our future home.
The village centre is in need of some TLC and decorating to make it more welcoming and inviting. Perhaps the facilities could be shared more often with other users to help spread running expenses
Irrelevant/Questionnaire - the appearance of doing something?
As a resident that lives in close proximity to the village centre, I hope we will be taken into serious consideration in terms of potential increased noise, home security etc. as volume of guests and activity increases. we currently enjoy an amiable relationship with the centre and it would be a shame if our lives started to suffer as a result of any changes - in particular, the thought of public toilets in such close proximity is a worrying one (and why would these be necessary when the

centre itself will have facilities), and a bbq/cafe area could lead to all sorts of smells, smoke, noise and rubbish problems, along with increase in delivery and other associated activities. I hope we can continue to live near a considerate and well planned village centre in comfort, safety and peace. Thank you
Open up a patio area to rear so we can enjoy a drink and some lunch whilst being able to watch over the kids playing on the field
Provide Doctors surgery
Bar area should be at sea cadet end so a large patio area put in that end to enjoy field view and parents keep an eye on children. Also maybe a coffee shop put in too
I have been a resident in BBh for 46 years. As a dog walker, I spend a lot of time picking up rubbish. I accept that housing and progress are needed but we are no longer a village. We are joined to Horsham practically and I object to Wickhurst green being labelled a separate village. It should all be BBh. With this growth though
I have lived in BBH since 2014 but I was not aware of the village centre. This survey has raised my awareness and I would consider visiting in the future
A safe area for kids to play
If a major re-build took place to divide the main areas (hall and social club) be turned round 90 degrees and the club to have a patio overlooking the green. Which would deter vandalism to the play area
I think the centre is used quite well
The kitchen requires upgrading. The crockery is not very good as most of it is chipped or not washed properly. The tea cloths and dishcloths could be cleaner
This fat vous questionnaire... What about countryside/Wickhurst Green's Plans for new school, Public House, Village Centre etc. etc. etc.. £450,000 - the cost of a House?
The bar area is too long and thin, not a good social spaces for disco's, raffles etc.
I'm interested in the development of the village centre because of the social elements. It should be the choice of the people - not the interference of HD Council! As I'm nearing my 90th year this survey only concerns me for the future of the people of Broadbridge Heath
Although traffic volume has lessened, the speed is till awful. 450K for Centre. What about traffic calming as originally requested and a primary school for our little ones
Social club area better designed
A cafe could be added
Several smaller rooms/halls, to keep hire costs down.
If there is an attached garden then include fixed play equipment
I have used the village centre for a party that I organised and the hall was a great facility for this. Although I did have to visit the social club on three occasions in the lead up to this so that I could get to speak to the correct person to book the hall. The booking process for the facilities could be a lot easier if you want more people to use the facilities.
Include a space for sea cadets
A larger variety of groups and activities should make use of the hall. If this is already the case then better advertising!
I would like to thank the parish council for all their hard work within BBH and on this project.